

LANGUAGE POLICY PROPOSAL

THE BUSINESS ZONE 1347 CC

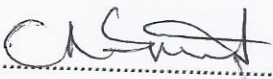
Reg No: NCRCP 6492

Branch Location: Kwazulu-Natal Province

NB: Please propose English and at least one other language.

Documents	Languages Proposed	Implementation date
1. Pre-agreement statement and quotation	Tick the languages proposed English ☒ isiZulu ☒	04/08/2014 Already in place Sesotho Xhosa
2. Credit agreement	Tick the languages proposed English ☒ isiZulu ☒	04/02/2015 already in place Sesotho Xhosa
3. Enforcement notices (including the notice in terms of section 129)	Tick the languages proposed English ☒ isiZulu ☒	04/02/2015
4. Marketing and advertising	Tick the languages proposed English ☒ isiZulu ☒	04/02/2015
5. Call centre and branch staff	Tick the languages proposed English ☒ isiZulu ☒	04/02/2015
6. Any other related area not mentioned above: (i) (ii) (iii)		

FULL NAME(S) Carol Melody Smit

SIGNED: 

DATE: 04/02/2014